

Minimize costs, maximize profitability. MEGTEC's Customer Care team is staffed with industry experts who are dedicated to helping you achieve your business goals. From advice on how your equipment can keep up with evolving process demands and advancing technologies to making sure your operation complies with changing environmental and insurance regulations, we respond with fast, accurate service that will help you analyze your process. Through modem support and our experienced team, 75% of issues can be solved over the telephone saving the time and expense of a service trip.



Gerald Norz
Vice President, Customer Service

SPARE PARTS / UPGRADE KITS

MEGTEC's \$5 million global parts stocking and distribution network, including upgrade kits, offers 24-hour, 7-day availability. MEGTEC parts technicians can search your equipment records and determine parts availability or recommend upgrade and retrofits that have been developed for your equipment. Ask about splicer upgrades for better splice efficiency.



Ed Sanok



Lori Van Den Elzen



Dave Lawler



Eric Knutson



Jeff Young



Ted Kohne

PREVENTIVE MAINTENANCE

Our factory-trained preventive maintenance technicians are expertly skilled in maintaining and upgrading your equipment. From dryers and splicers to oxidizers and auxiliary equipment, we can ensure your equipment is operating at maximum efficiency.



Adam VandenHeuvel



Eric Hannot



John DeClerc

OPERATION & MAINTENANCE TRAINING

Create in-house resources by educating your employees with comprehensive training seminars. Our wide range of training, operations and maintenance workshops allows you to choose the exact programs you need for your applications. Seminars are held in our De Pere, Wisconsin, facility or at your location.

**24-HOUR TECHNICAL SUPPORT
1-800-558-5535**

Whether you have an emergency, need technical support, replacement parts, or the answer to a quick question, simply call and you will be helped by one of our skilled technicians. Outside North America, dial +1-920-337-1410.

SCHEDULING & SERVICE SUPPORT



Susan Olmsted



Amy Towle



Lisa Wolfe



Laura Vander Kelen

PRINTING PRODUCTS



Van Stanley



Craig DeVoe



Denis Simonnet



David Charmichael

INDUSTRIAL & ENVIRONMENTAL



Brian Lahtela



Dave Daniels



Terry Tierney



Jason Nowak